##### **User Testing Report**

* **Results**. This should be each user's direct feedback as much as possible (either their written summary or quotes from an audio recording made during the test) rather than your interpretation of their feedback.

“very clean UI, liked how the add appointment is the main focus on navigation”

“ clean aesthetic, could use more colors and accents”

“Nice logo!”

“Easy to use and minimalistic design”

“User friendly, nice design/layout”

“Easy to use, can view timeline easily and record and get very accurate transcript. I love it!”

“I think it would be helpful to add an \* for required fields when adding appointment information. I couldn't move forward without submitting my doctors email and didn't know why.”

“When I sign in as an existing user, then log out and then sign up as a new user it sometimes brings up the information for the old user that was logged in before.”

“no except loading after login sometimes takes a while to navigate to”

“I had some trouble with the microphone working.”

“change the message screen. completely get rid of message icon on top, move the font up (and less font. something like "click record below, and press when complete). Make the record button larger, not a static color like black or possibly eliminate and just write "record" for your audience might not understand the mic button, and all your other buttons are written out. Also, maybe use a few more accent colors throughout the app to really highlight key things. One big thing, if I'm at a 45 minute appointment, that's going to be a really long transcript. Curious how you could make it so it would be concise and eliminate all the filler content and just have what is useful.”

“The appointments screen looks like it’s still loading, because I have nothing booked. Maybe it could say “no appointments” so it is clear.”

“I thought setting up the recording visit was too complex at the start, I would prefer to record my visit first.”

“I thought it was great and is going to be very useful.”

“more color”

* **Positive feedback**. Summarize the top good things about the app that you feel are important to be kept in the app. Ideally, these would be similar comments made by multiple testers.
* The app has clean and aesthetic UI design
* The app is easy to use; User don’t need the support of a technical person to be able to use this system
* The app can generate very accurate transcript
* Seems very useful
* **What could be improved**. Summarize the top things about the app that users commented critically abou
* Use more colors and accents to highlight the key things
* Add an \* for required fields when adding appointment information
* Record the audio first and then set up the appointment
* Less font in recording screen and make the record button larger
* Add the functionality of deleting meeting

Based on the user testing survey result, all the users are able to sign up as a new user, log out and log back in, record an appointment and go back to Timeline to view the transcription. Most of the feedback is related to improving the usability of the app; for example, one user suggest to add an \* to indicate the required field when adding an appointment. We think it is a very good suggestion that I could make the whole recording flow more smooth to use. One user suggested changing the recording flow because it is too cumbersome to fill those information and then record. We think it is a good idea and implement the change in the latest version of the app.One user from the older demographic suggests that we should have less font in the recording screen and make the record button larger. We think it might be easier if we allow people to change font size and button size proportionally on their phone. Some users suggest adding more colors to our apps, we decided to follow the minimalistic design because the app targeted users from older demographics. But we do agree we can highlight the recording button to make it more visible for users to use.